

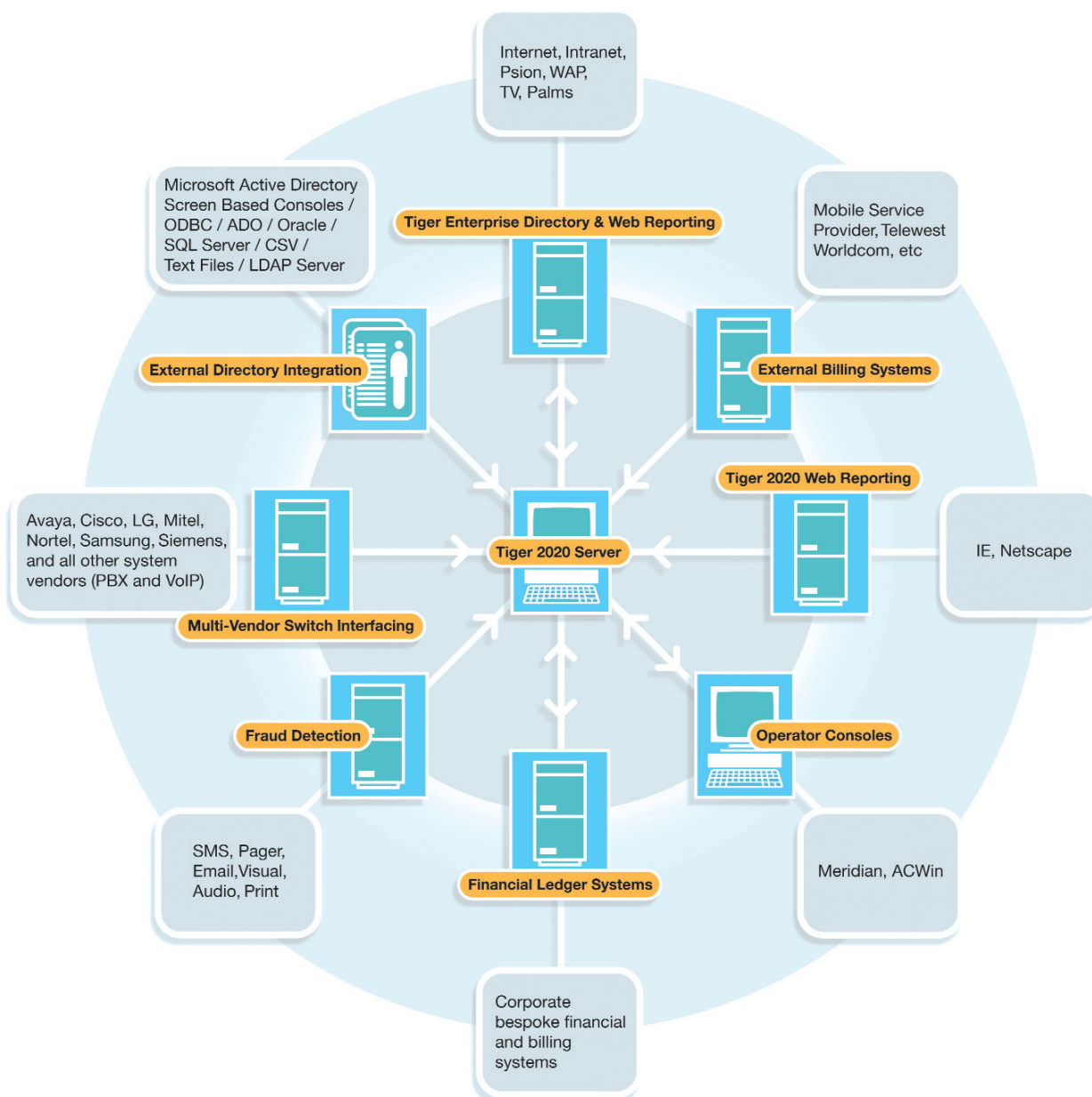
As your **Voice Communications Network** grows in complexity you need to take the controlled path to converged voice & data

Ever-increasing demands are being placed upon you to deliver key information from a myriad of disparate systems, information that is essential to measuring the success of your business. Comprehensive drivers for integration, flexibility & mobility continue to be top of the agenda whilst security against fraudulent misuse of your company's systems is critical.

TIGER 2020 PRO is pivotal to effective telecommunications network management in modern converged networks. Combining traditional call accounting & billing features and, centred at the hub of an extensive range of products & functionality, **TIGER 2020 PRO** is the key to successful integration.

TIGER 2020 PRO

...complexity controlled,
convergence delivered



TIGER 2020 PRO INTEGRATION:

> **MULTI-VENDOR SWITCH INTERFACING**

Concurrently log & monitor ALL of your traditional PBX's and next generation VoIP systems from a single, centralised platform.

> **FRAUD DETECTION**

Proactively monitor calls in real-time to detect & prevent both internal and external fraudulent misuse of your voice network. Tiger Fraud Detection will utilise your own historic data as a benchmark to identify a change, however small, in traffic patterns.

> **EXTERNAL DIRECTORY INTEGRATION**

Provide integration to and synchronisation with external directory systems such as Active Directory, or any LDAP or ODBC compliant database, to deliver a single point of update.

> **TIGER ENTERPRISE DIRECTORY & WEB REPORTING**

Give personnel across your network fast, flexible, browser-based access to the directory and report data previously locked in your systems to all but specific designated users.

> **FINANCIAL LEDGER SYSTEMS**

Development of bespoke integration software to company financial billing & ledger systems thereby saving on personnel time & resources in the manipulation of call & fixed costs to the required format.

> **EXTERNAL BILLING SYSTEMS**

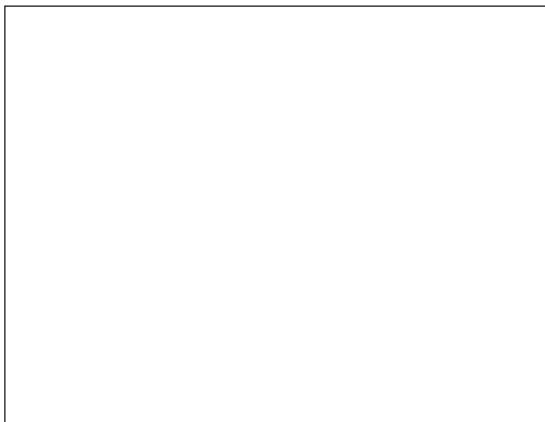
Import of external bill information from Carriers & Mobile Services to enable total network call costs to be assessed.

> **OPERATOR CONSOLES**

Integration to operator screen-based consoles on Avaya, Meridian and Siemens platforms where the console database contains the latest directory information.



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